



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: December 12, 2024
 Re: **November 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	October 2024	November 2024	November 2023	2024 YTD
1. Customer / Title Transfer Closings	53	42	28	391
2. Title Closing Requests	102	71	47	484
3. Plan Check Requests	37	16	18	266
4. Service Orders Completed	166	100	177	1959
5. Backflow Notifications Sent	253 letters and emails	98 letters, emails	118 letters, emails	4857
6. Backflow Reports Completed	185	150	289	4228
7. Backflow Assembly Installs	14	20	54	350



New Sign-ups

145

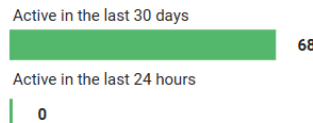
Sign-ups in Last 6 Months



User Count

2,629

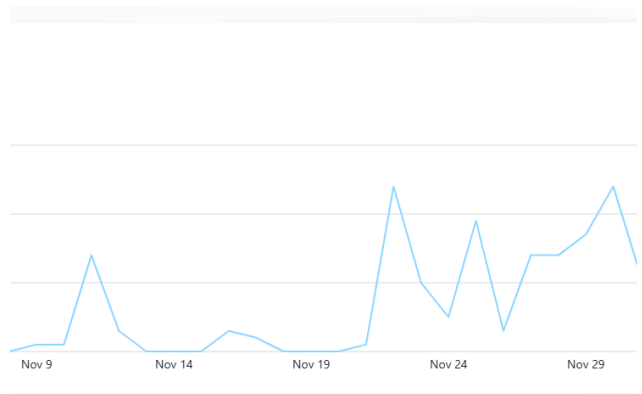
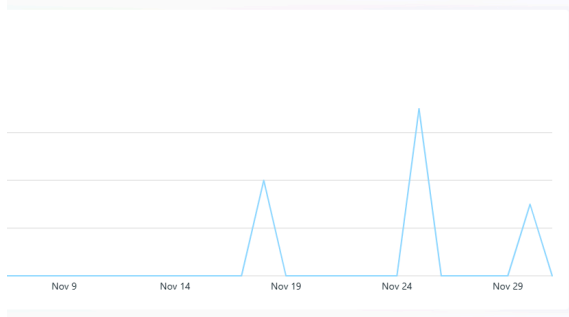
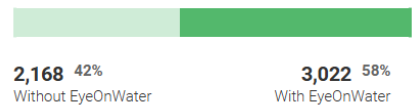
EyeOnWater Users



Accounts with EyeOnWater

58%

Out of 5,190 Accounts



NOV - 2024

2 Posts
 1766 Views
 1 Email opens
 1 Thanks
 1 Replies

Your Community
 5858 verified neighbors in 26 neighborhoods
 71 neighbors joined last month

OCT - 2024

4 Posts
 3,683 Views
 2,703 Email opens
 1 Thanks
 0 Replies

Your Community
 6016 verified neighbors in 24 neighborhoods
 44 neighbors joined last month

SEPT - 2024

2 Posts
 2460 Views
 74 Email opens
 1 Thanks
 1 Replies

Your Community
 5749 verified neighbors in 26 neighborhoods
 78 neighbors joined last month