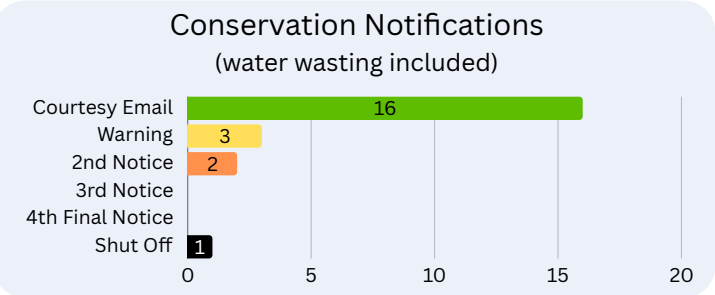
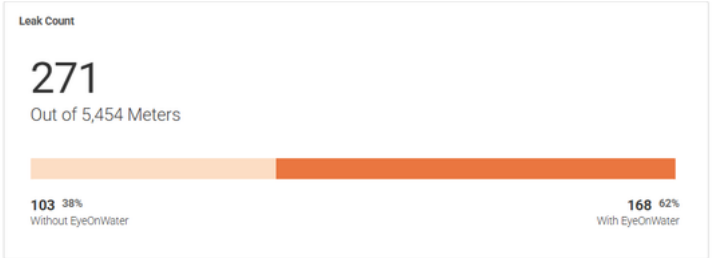
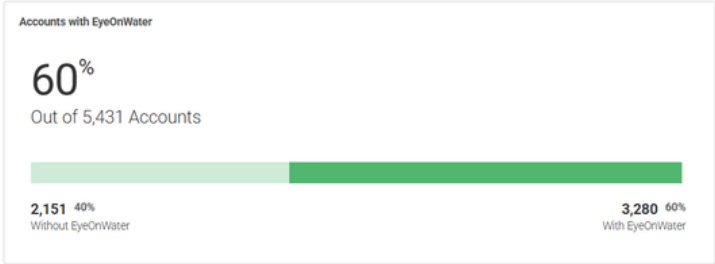


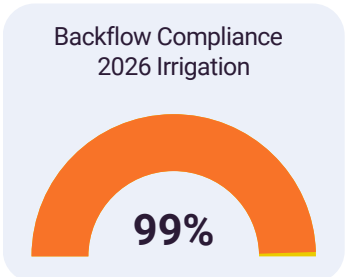


To: Mountain Regional Water Administrative Control Board Members
From: Anna Peacock
Date: September 17, 2026
Re: **AUGUST 2026 Public Service Department Update**



**Landscape Lawn Exchange
2026 Overview:**

- 2026 Applications: 17
- total project requests: 49
- completed: 29
- pending projects: 12



FOCUS

- Messaging - Restricted Watering Times
- Contacting Customers with Conservation Violations
- 31 out of 4696 reports left to be submitted
- 13 locations have appointments
- 3rd Non-Compliance Notice for Backflow (176 letters)
- Shut offs for Non-Compliance for Backflow (1)

ON-GOING

- New Customer Packets
- Billing Completed
- Social Media – Website, Employee Portal, Facebook, Instagram, Nextdoor
- Messaging to Register with Eye on Water
- Messaging for every other day watering
- Messaging no watering between 10 am - 6 pm
- Contacting Customers with Conservation Violations

