



To: Mountain Regional Water Administrative Control Board Members  
 From: Anna Peacock  
 Date: July 18, 2024  
 Re: **June 2024 Public Service Department Update**

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**OVERVIEW STATS**

Customer-Related Service Request	May 2024	June 2024	June 2023
1. Customer / Title Transfer Closings	49	46	34
2. Title Closing Requests	55	56	67
3. Plan Check Requests	23	21	38
4. Service Orders Completed	153	177	186
5. Backflow Notifications Sent	3778	0	0
6. Backflow Reports Completed	415	1233	997
7. Backflow Assembly Installs	56	67	93

New Sign-ups

106

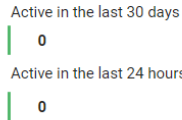
Sign-ups in Last 6 Months



User Count

2,526

EyeOnWater Users



Accounts with EyeOnWater

57%

Out of 5,082 Accounts



Facebook visits

74 ↑ 60.9%



Instagram profile visits

26 ↑ 271.4%



**JUNE - 2024**

**MAY - 2024**

**APRIL - 2024**

7 Posts  
 2665 Views  
 1321 Email opens  
 2 Thanks  
 1 Replies

Your Community  
 5535 verified neighbors in 25 neighborhoods  
 54 neighbors joined last month

13 Posts  
 10396 Views  
 279 Email opens  
 2 Thanks  
 1 Replies

Your Community  
 5502 verified neighbors in 25 neighborhoods  
 80 neighbors joined last month

7 Posts  
 6,185 Views  
 2,791 Email opens  
 2 Thanks  
 1 Replies

Your Community  
 5,435 verified neighbors in 24 neighborhoods  
 66 neighbors joined last month