



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: October 24, 2024
 Re: **September 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	August 2024	September 2024	September 2023	2024 YTD
1. Customer / Title Transfer Closings	38	33	54	338
2. Title Closing Requests	85	73	78	382
3. Plan Check Requests	19	19	25	210
4. Service Orders Completed	434	175	244	1619
5. Backflow Notifications Sent	250	0	137	4604
6. Backflow Reports Completed	678	107	240	3835
7. Backflow Assembly Installs	44	13	43	322



New Sign-ups

133

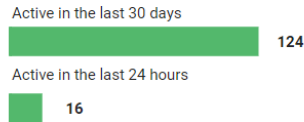
Sign-ups in Last 6 Months



User Count

2,601

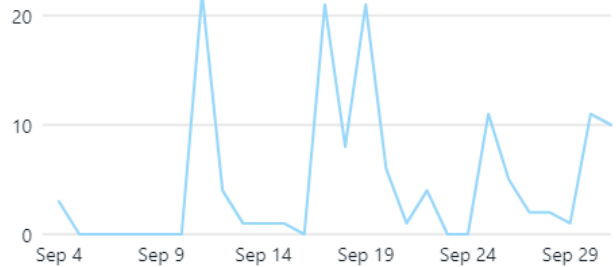
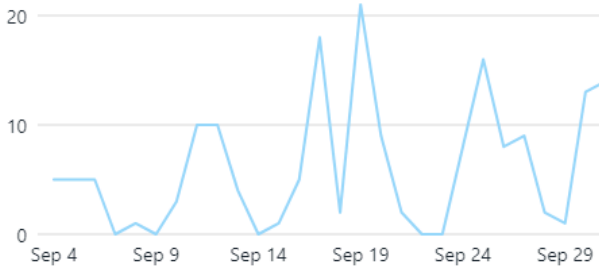
EyeOnWater Users



Accounts with EyeOnWater

58%

Out of 5,173 Accounts



SEPT - 2024

2 Posts
2460 Views
74 Email opens
1 Thanks
1 Replies
 Your Community
5749 verified neighbors in **26** neighborhoods
78 neighbors joined last month

AUG - 2024

14 Posts
11,399 Views
2585 Email opens
0 Thanks
0 Replies
 Your Community
5913 verified neighbors in **24** neighborhoods
60 neighbors joined last month

JULY - 2024

19 Posts
7761 Views
1792 Email opens
7 Thanks
1 Replies
 Your Community
5634 verified neighbors in **25** neighborhoods
53 neighbors joined last month