



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: August 15, 2024
 Re: **July 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	June 2024	July 2024	July 2023
1. Customer / Title Transfer Closings	46	35	45
2. Title Closing Requests	56	64	67
3. Plan Check Requests	21	33	38
4. Service Orders Completed	177	236	238
5. Backflow Notifications Sent	0	576	426 email reminder
6. Backflow Reports Completed	1233	1290	993
7. Backflow Assembly Installs	67	86	110

New Sign-ups

152

Sign-ups in Last 6 Months



User Count

2,582

EyeOnWater Users

Active in the last 30 days



Active in the last 24 hours



Accounts with EyeOnWater

58%

Out of 5,115 Accounts



2,139 42% Without EyeOnWater

2,976 58% With EyeOnWater

124 ↓ 10.8%



60 ↑ 1.7%



JULY - 2024

19 Posts
 7761 Views
 1792 Email opens
 7 Thanks
 1 Replies

Your Community

5634 verified neighbors in 25 neighborhoods
 53 neighbors joined last month

JUNE - 2024

7 Posts
 2665 Views
 1321 Email opens
 2 Thanks
 1 Replies

Your Community

5535 verified neighbors in 25 neighborhoods
 54 neighbors joined last month

MAY - 2024

13 Posts
 10396 Views
 279 Email opens
 2 Thanks
 1 Replies

Your Community

5502 verified neighbors in 25 neighborhoods
 80 neighbors joined last month

